

# WARRANTY

## Warranty Information

### **1.1 MANUFACTURER'S WARRANTY**

Doolittle Trailers warrants that its product to the original purchaser will be free of structural defects(s) for a period of five (5) years, providing that the following conditions are met and satisfied.

### **1.2 WARRANTY COVERS**

This one (5) year warranty covers the main frame, ramps, cross members, railing and sub-frame only. Normal wear items will not be replaced due to wear. These normal wear items include but are not limited to flooring, paint, brake lining(s), bearing and hoses. All auxiliary parts such as brakes, calipers, jacks, wheels, bearings, tires, suspension, lights, hydraulic dump cylinder and controls are covered by the warranty of their manufacturer.

### **1.3 LIMITATIONS**

The sole responsibility of Doolittle Trailers under this limited warranty shall be to repair and replace parts at the Doolittle Trailer factory, or at a Doolittle Trailer Mfg., Inc. authorized dealer, or another location (with prior written approval by Doolittle Trailers). All other obligations or liabilities, including incidental or consequential damages or contingent liabilities arising out of the failure of any parts to operate properly are hereby excluded, including but not limited to any damages resulting from loss of use, inconvenience, loss of time, commercial loss, or any other type of damages general or specific, foreseen or unforeseen, unless applicable state law provides otherwise. Doolittle Trailers will not reimburse any claimant for any adjustment or repair of a Doolittle Trailer without prior written approval by Doolittle Trailers. Any repairs performed at a location other than Doolittle Trailer Mfg., Inc., will be allotted \$60 per hour for labor costs.

### **1.4 WARRANTY VOID**

Doolittle Trailers is not responsible for damage caused by accident, negligence, abuse, misapplication, or misuse of a trailer or any of its component parts. Loading in excess of gross vehicle load rating stated on the certificate plate will invalidate all warranties. Any modifications, alterations, or repair to any product manufactured by Doolittle Trailer Mfg., Inc without Doolittle Trailers prior knowledge and written consent will void manufacturer's warranty.

### **1.5 EXCLUDED TRANSPORTATION COSTS**

Transportation of any trailer to and/or from your dealer, or approved repair facility, or Doolittle Trailers factory shall be the responsibility of the trailer owner. Doolittle Trailers shall not be held responsible for any such costs.

### **1.6 DISCLAIMERS**

This warranty is expressly given in lieu of all other warranties and representations. Doolittle Trailers makes no representation or warranty of any kind, express or implied, with respect to Doolittle

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Trailers weather as to merchantability, fitness or a purpose of any other matter. No one, including an authorized Doolittle Trailer dealer is authorized to make further or additional warranties on behalf of Doolittle Trailer Mfg., Inc.

## **1.7 DEALER RESPONSIBILITIES**

The dealer is responsible for submitting the manufacturer any claim you wish to make under this Limited Warranty.

## **1.8 REQUIRED WARRANTY CLAIM PROCEDURE**

1. Within five (5) days after discovering a problem with your Doolittle Trailers trailer, return your trailer for inspection to your Doolittle Trailer dealer where you bought your trailer.
2. If your dealer cannot repair the problem free of charge and you want to file a claim under this warranty, your local dealer must send to Doolittle Trailers by registered letter, fax or email a warranty claim form, together with all the required information within ten (10) days of the discovery of your defect.
3. Doolittle Trailers will acknowledge such receipt of a claim by registered letter or fax or email to the dealer and the claimant. Doolittle Trailers will respond as soon as possible, being later than thirty (30) days after the receipt of the claim.
4. Any defected parts must be sent by prepaid freight to Doolittle Trailers if it is requested, to be able to qualify the claimant for replacement or reimbursement under this limited warranty. Any defective parts must be returned to Doolittle Trailers **WITHIN THIRTY (30) DAYS OF THE DATE OF APPROVAL TO QUALIFY FOR REIMBURSEMENT.**
5. Doolittle Trailers reserves the right to not pay unreasonable cost for replacement or repair of defects to a Doolittle Trailers trailer and may at its discretion; establish reasonable reimbursement or parts for any authorized work performed under the terms of this Limited Warranty.
6. When required, photos of defective part(s), or the actual part(s), may have to accompany the warranty approval before payment can or will be made.
7. Doolittle Trailers **HERE MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THE USER'S MANUAL.**